ISBA BOOKSTORE RETURN POLICY

Only required texts and copy center may be returned. Examples of books that may NOT be returned include recommended books, outlines, hornbooks, dictionaries, etc. All books to be returned must be in new condition.

It is the student’s responsibility to make sure he or she bought the correct texts before opening or using them. NO refunds will be given for incorrect texts purchased.

Books & Copy Center Purchased for a Spring, Fall or Summer Semester Courses:

Books and copy center may be returned within 2 weeks from first day of class, accompanied by your receipt. A credit will be applied to your University Bill. No cash refunds will be given.

Books & Copy Center Purchased for an Intersession Course:

Books and Copy Center may be returned within 1 day of purchase, accompanied by your receipt. No books may be returned after the last day of course. A credit will be applied to your University Bill. No cash refunds will be given.

Books Wrapped in Plastic:

Will not be returnable if the plastic is damaged or removed.

Merchandise and Other Products:

Except for clothing, items may not be returned. Clothing may be returned within 2 weeks of purchase, accompanied by your receipt.

Returned Checks will be assessed a $20.00 service fee.